

SECTION II - SUPPLYING AND TAKING OF SERVICE

1. Supplying Service.

Service is supplied under and pursuant to these RULES AND REGULATIONS and any modifications or additions thereto lawfully made and approved by the Indiana Utility Regulatory Commission.

Service is supplied under a given Rate Schedule at such points of delivery as are adjacent to the Company facilities which are adequate and suitable as to capacity and pressure for the service desired; otherwise, special agreements between the customer and the Company may be required.

Service will not be supplied to any premise if at the time of application for service the applicant is indebted to the Company for service previously supplied at the same or other premise until payment of such indebtedness shall have been made or contractually agreed to. Unpaid balances of previously rendered Final Bills may be transferred to the new or same premise and included on initial or subsequent bills.

2. Information Relative to Service.

Information relative to the installation or relocation of service piping at a given location should be obtained from the Company. Such information may be confirmed in writing if requested by the customer.

3. Continuity of Service.

The Company will make reasonable provisions to supply satisfactory and continuous gas service, but does not guarantee a constant or uninterrupted supply of gas and shall not be liable for any damage or claim of damage attributable to any interruption of service caused by accident, extraordinary action of the elements, action of any governmental authority, litigation, deficiency of supply or by any cause which the Company could not have reasonably foreseen and made provision against.

4. Use of Service.

Service is supplied directly to the customer through the Company owned meter and is to be used by customer in accordance with the provisions of the applicable Rate Schedule. Service is for the customer's use only and under no circumstances may the customer or the customer's agent or any other individual, association or corporation install meters for the purpose of reselling or otherwise disposing of service supplied the customer.

In case of unauthorized sale, extension or other disposition of service, the Company may discontinue the supplying of service to the customer until such unauthorized act is discontinued and full payment is made for all service supplied or used, billed on proper classification and Rate Schedule, and reimbursement in full made to the Company for all extra expenses incurred, including expenses for clerical work, testing and inspections.

Issued Pursuant to
Cause No. 45072
Approved at Conference on
March 6, 2019

Indiana Utility Regulatory Commission - Energy Division

Effective: March 7, 2019

Issued by George Behrens, President

SECTION II - SUPPLYING AND TAKING OF SERVICE (Contd.)

5. Customer's Responsibility.

The customer assumes all responsibility on the customer's side of the Point of Delivery as defined on Tariff Sheet No. 15 for the service supplied or taken, as well as for the installation, and maintenance of the service, appliances and apparatus used in conjunction therewith. The Customer will save the Company harmless from and against all claims for injury or damage to persons or property occasioned by or in any way resulting from such service or the use thereof on the customer's side of the Point of Delivery.

Existing Gas Customer Service Lines as defined on Tariff Sheet No. 15, not already owned by the Company will convert to Company ownership once approval to do so is granted in writing by the customer, provided the line is made of an approved material that was previously installed and tested by the Company or its authorized representative. For Gas Customer Service Lines needing to be replaced due to age or condition, ownership will shift to the Company once the line is replaced at the Company's expense with approved materials and tested by the Company or its authorized representative. In all cases, the customer will save the Company harmless from and against all claims for injury or damage to persons or property occasioned by or in any way resulting from such service or the use thereof on the customer's side of the Point of Delivery as defined on Tariff Sheet No. 15.

6. Access to Premise.

The properly authorized agents of the Company shall at all reasonable hours, after display of identification badge or Company pass, have access to the premise for the purpose of inspecting the customer's installation and of examining, repairing or removing the Company's meters, or other property, reading of meters for such purpose the customer authorizes and requests his landlord, if any to permit such access to the premise. Reasonable hours are from 7:30 a.m. to 7:30 p.m. except for emergencies, the customer's request or with the customer's consent.

**Issued Pursuant to
Cause No. 45072
Approved at Conference on
March 6, 2019**

Indiana Utility Regulatory Commission - Energy Division

Effective: March 7, 2019

Issued by George Behrens, President